



Dial-A-Bus

NEWSLETTER Winter 2010

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Each year the Oregon Transportation Association holds a conference for transit providers throughout the State of Oregon. The Oregon Department of Transportation brings officials and analysts to talk about what is happening at the Federal and State levels with the funding for transportation. For the past several years we have been very fortunate in that we have not seen significant cuts to our funding streams however the next two years do not look as promising according to officials. The intent of this column is to lay the foundation for you our clients as we look into the future and recognize some challenges lie ahead and potential changes in the way we operate. Following is the breakdown of our program:

Base Services-Demand Responsive operated by our volunteer staff Monday thru Friday, 8am-4pm. Transporting seniors and the disabled. **Contract Services** operated by four full time equivalent paid drivers transporting the developmentally disabled population throughout the county. Administrative staff consisting of two dispatchers, one Assist. Director, one Executive Director.

Evening/Weekend-operated by two full time equivalent drivers Monday-Sunday.

Corvallis-Albany-Monday, Wednesday and Friday services with five round trips per day, operated by one driver.

Coast/Valley-Monday, Wednesday and Friday services with two trips per day, operated by one driver.

99 Express-operated by four part time drivers, five days per week.

All of these services are paid by separate grants available thru the Oregon Department of Transportation. With these grants are specific required criteria.

Therefore, when changes in services are required it is not as simple as stopping services in one area to help fund the others. When the time comes we will be making changes in all areas of our program and only ask that you support whatever may come in these challenging times.

I wish all of you a very happy holiday and a peaceful new year.

Linda E. Elder, Executive Director

Upcoming Closures:

Day before Thanksgiving: Wednesday November 26th we close at 4pm

Thanksgiving: Thursday November 25th closed all day

Day before Christmas: Friday December 24th we close at 4pm

Christmas Day: Saturday December 25th closed all day

New Year's Day: Saturday January 1st closed all day

Letter from the Board of Directors

The DAB Board of Directors is very pleased with the new vehicle replacements that have been implemented. Thanks to a grant from Spirit Mountain, a grant from The Kiwanis Clubs of Corvallis, the Energy Trust of Oregon, and the support from our local dealer Wilson Motors, we will be adding two new Ford Fusion sedans to the DAB fleet. A celebration was held on September 29 with Louis King, a representative from Spirit Mountain. He was excited that Dial-A-Bus continued their quest for a grant with them, and happier still to work with the staff on procurement of vehicles. Dave Domholt of Wilson Motors was also present and had provided picture books on the first 100 years of Ford. A new Ford Fusion was at the site so people could look it over; it was not exactly the same as the two vehicles we are getting, but similar. Sharon Fipps and Roger Irvin from Benton County, Linda Modrell (Benton County Commissioner), Barbara Sackett (Chair of the Special Transportation Committee), and clients and general public also attended the event.

The new *99 Express* service brought in two new passenger busses (for the Corvallis to Adair and Corvallis to Monroe/Junction City routes) to the fleet. They had graphics added and are ready to go. We have had a few hiccups with the new service, but anticipate they will be gone soon.

Dial-A-Bus has received donated vehicles, and these provide ease in getting clients in and out comfortably. We sincerely appreciate clients and their families working with us to enlarge our fleet. Board members and staff continue to work on a reasonable way to maintain a budget for the expenses of replacing vehicles.

Grocery Delivery Program

Albertsons of Corvallis has begun a new program for persons with limited mobility to assist them with their shopping needs. The program is open to those involved with hospice or are confined to their homes and it is free!

Customers can call, fax or email their grocery orders and they will be delivered to their home or can be picked up by an authorized representative. To participate you can fill out an optional registration that identifies your brand, label or price preferences; although customers are welcome to participate without registering. Registration is designed to streamline the process and ease of use. Delivery days are: Monday, Wednesday and Friday.

For more information you can contact:

Kari Rieck, Community Liason
Phone: (541)745-0245
Email: kari.rieck@comcast.net
Fax: N/A

Marc Poole, Store Director
(541)752-5537
marc.pool@supervalu.com
(541)753-6962



A new public transportation service to the following communities:

- **Adair Village to Corvallis**
- **Corvallis Municipal Airport to Corvallis**
- **Monroe to Corvallis**
- **Monroe to Junction City**

Monroe to Corvallis

- 5 days a week and 4 round trips a day
- Morning and evening commuter service
- 2 mid-day routes
- Flag stop at Bruce Road/RFP Market
- Route deviations with 24-hour advanced notice
- Service to Corvallis Municipal Airport

Adair Village to Corvallis

- 5 days a week and 4 round trips a day
- Morning and evening commuter service
- 2 mid-day routes
- Service to Corvallis Transit Mall
- Flag stop at Highway 99 and Lewisburg Road
- Route deviations with 24-hour advanced notice

Monroe to Junction City

- 2 days a week - Tuesday and Thursday
- 4 round trips each day
- Monroe route deviations with 24-hour advanced notice

Discounted ride coupons and monthly passes available at Monroe City Hall, Monroe DariMart, Corvallis City Hall, Benton County Public Works

New Cars

Many of you may already know that we will be receiving two new Ford Fusions at the beginning of next year. We have already ordered them from Wilson Motors here in Corvallis.

The purchase of these vehicles has been made possible by assistance from the following partners: Spirit Mountain Community Fund, The Kiwanis Club of Corvallis, Wilson Motors of Corvallis and Oregon Department of Energy.

This is Phase I of our vehicle replacement Plan. It will occur in four phases and once the initial round is complete it will begin another cycle.

Without the vehicle replacement cycle we could experience interruptions in service due to the lack of functioning vehicles.

***“Dear Dial-a-Bus,
Thank you! So much for
your services as without you
I’d be in a big puddle of
trouble”.....***

ATTENTION ALL BEAVER FANS

Inspired by our Annual Quilt Raffle, our dispatcher Carmen decided to sew a quilt and raffle it off to raise funds for Dial-a-Bus. The quilt was made on her own time and she has also gone to a number of Oregon State football games to sell tickets. This has been a challenge for her since she is a Duck Fan! The quilt is wonderful, there is a picture of it on the address page of this newsletter. For more pictures you can access our website at dialabus@freeshell.org. The drawing will be held December 4th at the Civil War Game.

**Ticket are \$2.00 each or 3 for \$5.00.
For more information call our office at (541)752-2615.**



DONORS FOR FISCAL

Allen, Dorothy
Andrews, Anna L.
Bailey, Janelle
Bakalinsky, Irene
Beddingfield, Betsy
Black, LaVinnia
Blatchford, Ruth
Bond, Lenora
Braun, Eugene
Breaux, Barbara
Brown, Margaret
Bryhan, Donald & Caroline
Burke, Janice
Butterfield, Sharon
Cheney, Betty
Chipman, Georgia
Christianson, Marvelle
Clair, Dean
Correll, Norma
Courtney, Carol
Cue, Carole
Dannen, Frederike
Daubenspeck, Marjory
De La Cruz, Julia
Deneve, Christine
Denning, Jack
Depetrillo, Patricia
Dinan, Angie
Dodd, Florence
Domagala, Helen
Durham, Beverly and Marvin
Engle, Robert & Veneta
Ewald, Helen
Fisher, Judy
Fisk, Sara
Ford, Elinor
Freborg, Shirley

Fritz, Hettie
Funk, Rachel
Gallagher, Rae
Gaventa, Shirley
Gibbs, Gordon
Gihl, Janet
Griggs, Diane
Grindahl, Orano & Judith
Guempel, Karl
Gunn, Janet
Hagood, Pat
Haydon, Rebecca
Hedrick, Irene
Hoffman, Joan
Hollo, Maria
Holmes, Frances
Johnson, Ileana
Kiel, Eugene
Koenig, Bernice
Kohler, Dane
Kramer, Evelyn
Lavender, Denis
Leach, Jeanette
Lee, Violet
Leslie, Karel
Lillig, Jean
Lincoln, Russell & Ann
Lindseth, Betty
Lindstrom, Donna
Long, Beverly
Lopp, Violet
MacGamwell, Michael
Mackin, Marge
Maddox, Russell
Maltbie, Beverly
Marsh, James

YEAR 2009 TO 2010

Massey, Marlene
McDonald, Willard
Meehan, Margaret
Metzler, Joe
Meyer, Rosemary
Millemann, Eva
Moe, Estora
Montgomery, Marcella
Moore, Ellen J.
Morrow, Alice
Natsoulas, Popi and Tom
Nelson, Lillian
Newton, Ivan
Newton, Lucy
Norgar, Ethel
Nunery, Mary
Nyden, Jean Ann
Otley, Eleanor
Parrott, Keith
Payne, Sheila
Penuuri, Ralph
Peterson, Dorothy
Phelps, Stan
Pierron, John
Powelson, Mary
Radovsky, Frank
Radovsky, Judy
Ranney, Winbourne
Reeve, Claudia
Robinson, Bonnie
Roner, Tommy Jean
Ross, Celia
Sansregret, Jane
Saul, Lili
Schwartz, Steve
Schwarzler, Judy

Seelig, Pearl
Smith, Barbara
Smith, Joyce
Smith, Patricia
Spencer, Jerre
Stuber, William
Stufflebeam, Eva
Terman, Sally
Thaw, Don & Jane
Thomason, Ethelda
Thompson, Lila
Tilrum, Harold
Trammell, Anne M.
Utt, Sally
Van Houten, Helen
Vance, Janet
Varella, Marina
Wagers, Robin
Wakeling, Rita
Wald, Bonnie
Ward, Jerry
Warnath, Chuck
Warren, Julia
Watson, Freda
Weast, Marion
Wegelt, Gloria
Weir, Shirley & Allen
Well, Marian
White, Catherine
Williams, Dave
Wolf, Raymond
Woods, Patricia
Woodward, Jane
Yates, Gladys
Zuschlag, Kenneth & Jean

**Thank you for your
generous contributions.**

The Policy Page

This page is dedicated to helping our clients better understand our services to meet their needs.

Calling Dispatch

Reservations can be made one(1) to seven (7) days in advance. To make a reservation you need to call Dispatch at (541)752-2615.

If you have received a return call from Dial-A-Bus, but missed it **please don't press redial.**

Our phone system consists of several lines. When the dispatchers call out they use an alternate line to allow our main line (541) 752-2615 to remain free for clients to call in. If you push redial you may be calling the direct line of one of the other staff. If you leave a message on one of those lines it may not be checked in time to address your needs.

Response Time

Drivers may arrive at their pick up address up to 15 minutes before and/or 15 minutes after the scheduled pick up time. Drivers will wait five minutes at the curb for the client and then will leave for the next scheduled appointment time.

Example:

Your scheduled pick up time is 9 a.m. You must be ready by 8:45 a.m. Keep in mind we may not be there until 9:15 a.m.

Baggage

Please limit your baggage and belongings to an amount that you can carry yourself.

Remember our service is curb to curb. If you need more assistance than what our drivers provide (i.e. a shopping companion to carry your groceries) call our office so we can find a service that will better accommodate your needs.

Wheelchairs

Today wheelchairs come in all shapes, sizes, colors, motorized, manual, etc. At times this can cause a problem for providers of special transportation, because the device is too big or too heavy for the vehicles.

The department of transportation defines a "common wheelchair" as a mobility aid, belonging to any class of three or four-wheeled devices, designed for and used by individuals with mobility impairments. Measurements not to exceed 30 inches in width and 48 inches in length measured two inches above the ground and it's weight does not exceed 600 pounds when occupied.

Under federal regulations providers must accommodate a "common wheelchair", but are not obligated to transport a person with a mobility device that exceeds the definition.

Our goal is to ensure your safety. If your device seems to exceed the "common wheelchair" description we may ask for measurements.

In addition we also have available straps for placement on wheelchairs or scooters to make securement easier and quicker. If you are interested in more information about this subject call our office.

Changes in Status

When you signed up with Dial-A-Bus we asked you a few questions about your mobility status (walker, wheelchair or cane) and special needs (hearing impairment, vision loss, oxygen, etc.). If you experience a change in one of these areas or a change in phone number or address please call the office so we can update our records and ensure that all your transportation needs are met.

Policy Guide

For the convenience of our customers the policy guide is available in other formats.



CAPITAL CAMPAIGN CONTRIBUTION	
Please accept my contribution of	\$ _____
as a donation to the Capital Campaign Fund for Dial-A-Bus.	
Funds from the Capital Campaign will provide a permanent facility for Dial-A-Bus.	
Name:	_____
Address:	_____
Phone:	_____

Do you have Email? Would you like to help Dial-A-Bus save paper? We can send you our newsletter via email! Just call Celeste at 757-2514 to be added to the email list.

Holiday Light Tour

The weather is getting colder and the holidays are fast approaching. Soon Corvallis and surrounding area will be awash with the glow of festive lights strung out for the upcoming celebrations.

Would you like to get out and go on a tour around town to see the sights? If so please call our office so we can gauge interest and plan a trip! Call Celeste at (541)757-2514.

Phone Directory Listing

Due to an error, the phone company did not put our number in the Yellow Pages.

Our contact can be found in the Blue Pages of the phone directory under Benton County Public Works or at our website:

<http://dialabus@freeshell.org>

2010 Quilt Raffle

Dial-A-Bus would like to thank the following donors for their generous contributions and/or support for our Annual Subsidy Fund Raffle:

Marys' River Quilt Guild, Animal Crackers Pet Supply, Baja Fresh, Betty's Salon of Beauty, Big River Restaurant & Bar, Browser's Books, Bursts Chocolates, Carmike Cinemas Inc., Cloud 9, Country Vitamins, Creative Crafts, El Sol De Mexico, Fiber, Nooks, & Crannys, Fitness Over 50, Footwise, Garland Nursery, Gloria's Beauty Salon DBA Seriously Sassy, Golf City Par Three, Great Harvest Bread Co., Highland Bowl, Izzy's Pizza, Les Schwab, Lions Club of Corvallis, Look N Good Haircuts & More, Magic Mirror, New Morning Bakery, Pastini Pasteria, Phagan's Beauty College, Sam's Station, Sibling Revelry, Splish Splash, Stoker's Vitaworld, Taylor Street Ovens, The Clothes Tree, The Hair Palace, The Rain Shed, Timberhill Athletic Club, Togo's, Trader Joe's Store, Trysting Tree Golf Pro Shop, University Hero and the Whiteside Theatre Foundation.

The Subsidy Fund benefits riders of limited resources from the senior and disabled population we serve. This year we will be able to offer over \$1900.00 worth of assistance for safe and reliable transportation.

Congratulations to the winner: Joyce Smith!



605 NW 27th
Corvallis, OR 97330

Visit us on the Web!
dialabus@freeshell.org

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This newsletter is prepared and distributed by
Dial-A-Bus Inc.



Linda Elder presents Joyce Smith with the
quilt from our annual raffle.

WIN ME!
See inside for details.



Mission Statement

Providing for the special transportation needs of seniors, persons with disabilities and children throughout Benton County connecting with adjoining counties.